

# Health Center Management for Emerging Infectious Diseases and Other Public Health Emergencies

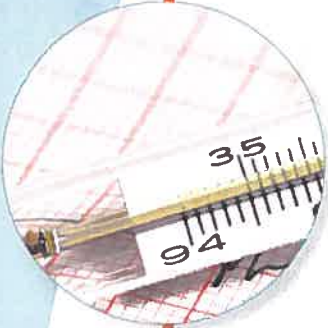
## FACHC

THE VOICE OF PRIMARY CARE


FLORIDA ASSOCIATION OF  
COMMUNITY HEALTH CENTERS




**FRIDAY, November 1<sup>st</sup>, 2019**  
**10:00-4:30 (lunch provided)**  
**DoubleTree by Hilton Orlando**  
**at SeaWorld**



**In Conjunction with Clinicians Network  
Educational Conference (CNEC)**  
**Registration and Hotel Room Block is Open**



This training was developed out of a desire to help FQHC's, rural healthcare facilities and medical coalition members understand the current landscape of their roles and responsibilities in an emerging infectious disease outbreak.



This course aims to attract participants from various departments across the community health center landscape to encourage interaction and spark a dialogue to help them plan for facility EM response. This training is not clinical, but is meant to assist with emerging infectious disease emergency awareness and preparation issues.

## Course Learning Objectives:

Upon completion of this training, participants will be able to:

1. Describe their roles and responsibilities within their communities and healthcare coalitions during a large-scale public health emergency
2. Identify the important planning considerations of the following emerging infectious disease threats in order to plan for an appropriate facility-wide response:
  - a. Pandemic Influenza
  - b. Vector-Borne Disease (e.g., West Nile, Zika)
  - c. Re-emerging Threats (e.g., measles, Ebola, Streptococcus)
  - d. Potential Bioterror Agents (e.g., anthrax, plague)
3. Identify the fundamental elements to prevent transmission:
  - a. Minimize potential exposures
  - b. Implement engineering controls
  - c. Monitor and manage ill and exposed healthcare personnel
  - d. Train and educate healthcare personnel
  - e. Ensure adherence to infection control practices
  - f. Implement environmental infection control
  - g. Manage visitor access and movement
4. Begin developing or updating clinical guidance for staff on appropriate PPE, surveillance, isolation and quarantine, outreach, and patient education using existing resources presented during the training
5. Outline a medical surge concept of operations for their health center(s) in the event of a suspected infectious disease outbreak
6. Identify crisis and emergency risk communication (CERC) techniques for facilities related to EID, to include:
  - a. Preparation of appropriate and trusted spokespersons;
  - b. Integration of the six CERC principles into drafted messaging (Be First, Be Right, Be Credible, Express Empathy, Promote Action, and Show Respect);
  - c. Utilization of resources and subject matter experts when crafting messages related to an unknown or emerging threat
7. Share best practices and lessons learned with other participants from the course, further strengthening local relationships to leverage during future incidents

## Prerequisites:

None



### Continuing Medical Education Credit:

This activity has been planned and implemented in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education through the joint providership of the Florida AHEC Network and the Florida Association of Community Health Centers. The Florida AHEC Network is accredited by the Florida Medical Association to provide continuing medical education to physicians.

The Florida AHEC Network designates this live activity for a maximum of 6.0 *AMA PRA Category 1 Credits*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

*No planners or presenters have any relevant financial disclosures.*

### Continuing Education Credit:

Suwannee River Area Health Education Center, Inc. is a Florida Board of Nursing, Pharmacy, Respiratory Care, Clinical Social Work, Marriage and Family Therapy and Mental Health Counseling and Florida Council of Dietetics and Nutrition approved provider of continuing education. CE Broker Provider ID #50-1922. This program meets the requirements for up to 6.0 contact hours.